**Daniel Lubcke Transcript**

**Daniel:** I’m Daniel, I work in Community Living Association in the IT team. I love it there and I troubleshoot and help people out with their computer issues and fix a lot of the stuff up.

Audio Description: A pair of hands hold an Ipad. Daniel, a young man in a blue shirt, is standing in front of a desk with a computer, next to his female colleague who is talking to him. He points to the computer screen which is in a settings window and as he talks her through the process she smiles.

In another room, a middle aged man,wearing a cap and glasses, walks over to Daniel who is sitting at his desk. The man sits down and sets up his surface device in front of Daniel who puts it onto the Reset Password page. They smile and joke around.

**Daniel:** Every time I walk into work, the vibe is so relaxed, and I can have a good conversation before I start work. It’s different every other day and its interesting some days.

Audio Description: Daniel walks through an open area of the office which has brightly coloured furniture and paintings. Another young man, Arron, wearing black shirt and jeans, stops and has a quick conversation.

Daniel sits in front of a monitor on the home page as it downloads. On a separate page it has the heading Scan. Below that is a bar which shows the progress of the scan. And below that the words: Current scan target; Elapsed Time and Items per second. Another page has a big tick and the words Installation completed.

**Daniel:** I upgrade computers and install the patches or install software. We sometimes set up the computers for new staff members. I also train people. When I’m in training, I guide them how to use email, the new system, and the tablets. I keep everything up to date and running smoothly for the company.

Audio Description: Daniel stands next to Arron at the head of a conference room in front of four colleagues who are sitting at a table. Daniel also sits down in between two of them and points at the screen and then scrolls through, as one of them asks a question.

In another office an older female colleague stands next to Daniel pointing at her monitor screen as he sits at her desk and works on the keyboard. The page that he scrolls through reads: Greentree Excel Add-In. Back in his own office Daniel and Arron chat from their respective desks. Daniel walks into another office and sits at another computer to fix it.

**Daniel:** When I’m at home I do a lot of testing and researching. It keeps me up to date with a lot of the technology. On a regular basis, me and Arron tell each other new tricks and tips. I’m the guy at work that drives things.

I just love computers. I was using computers back in 1998. I was self-taught. I actually fixed my parents’ computer by accident.

Audio Description: Daniel drives a small red car down the road from one office to another. The backdrop is a grassy field in between houses and behind that a rocky outcrop, with a lot of bush, typical of Albany’s hills. He parks it at a weatherboard building where a sign says CLA – Community Living Your Way, and has an arrow indicating reception.

**Daniel:** Before I had this job, I was working elsewhere, pulling computer parts and getting the hardware. At the time I was getting bored of my old job, I was not using my mind, it was more hands on.

I actually went into the office one time, Community Living. I pestered the CEO for a couple of weeks and then I got the job.

I want people to know, be confident and go and do it.

Audio Description: Daniel sits at a table in the open space at CLA, near his boss. He has a manual open in front of him and is smiling as he talks. We now see that there are six colleagues next to Daniel in a meeting and all are smiling as he talks.

End titles appear. The title says The Lives We Lead Worklife next to a logo of the outline of Western Australia in a pindan colour, with a blue and orange geode inside.

The next slide shows funders and partners:

Government of Western Australia, Department of Communities and says – The Lives We Lead has been funded by the Department of Communities, Disability Services through an NDIS Information, Linkages and Capacity Building (ILC) initiative.

Underneath are partner logos:

WAIS, Women with Disabilities WA Inc, EDAC PWDWA and YDAN