

A survey about the Self-Management Pricing Framework

We'd like to know what you think

The survey has been written by WA's Individualised Services (WaiS) in partnership with People with Disability WA (PWDWA).

At the moment, a lot of change is taking place in the way disability support is provided for people in Western Australia.

We are currently moving toward the National Disability Insurance Scheme (NDIS), while we are also keeping some things from our current disability support system.

We are also moving toward the self-management of disability funding. This means that people can manage some or all of their funding themselves.

Self-management offers you, or the person you support, more choice about the services and supports you use.

It also means that you can employ your own support workers if you want to.

We'd like to know what you think about the draft.

You can share your thoughts with us in this survey.

If you'd like any further information, please contact us:

Leanne Pearman – 0408 672 205 –

l.pearman@waindividualisedservices.org.au

Samantha Jenkinson – info@pwdwa.org

Su-Hsien Lee – s.lee@waindividualisedservices.org.au

Please send your completed survey to:

WAIIS

Unit 16, 162 Colin Street

West Perth WA 6005

www.waindividualisedservices.org.au

Introduction

At the moment, a lot of change is taking place in the way disability support is provided for people in Western Australia.

We are moving toward the National Disability Insurance Scheme (NDIS) – a new way of supporting people with disability.

An important change is happening in relation to funding – the money that people receive from the government for disability support.

Self-management is one way people can manage their funding. This means they can manage some or all of their funding themselves. Self-management offers you more choice about the services and supports you use. It also means that you can employ your own support workers if you want to.

The Disability Services Commission has written the *Self-Management Pricing Framework*. It explains the rules about the prices for people who self-manage their disability supports and services.

The framework talks about different areas that are funded. The areas include:

- accommodation
- daily living – your independence, your personal care and support you need
- communication
- wellbeing – recreation, education and employment
- having a break
- coordination
- behaviour support
- therapy and specialist support such as physiotherapy, occupational therapy or speech pathology.

We'd like to know what you think about the new pricing rules.

You can share your thoughts with us in this survey.

In the survey, we explain how much each different type of support will be funded. Then we ask some questions about it.

We want to make sure that people with disability, their families and carers, can have a say about:

- the rules
- the things that matter to you when it comes to managing your own funding.

We need to have everyone's responses to the survey by Friday 10 February 2017.

Employing your support workers directly

Pricing areas: Daily living, Wellbeing, Having a Break

If you decide to self-manage, you can employ your own support workers.

The Pricing Framework gives you a price range for how much you need to pay them – between \$30 and \$41 per hour.

The price range applies to these areas:

- daily living
- wellbeing
- having a break.

It covers the cost of:

- wages
- annual leave
- superannuation
- insurance.

1. Do you agree with the price range?

Please tick the box that you think is the best answer.

☐ Yes

☐ No

☐ I don't know

What reasons do you have for your answer?

Please write your comments here:

2. Do you think this price range will cover all of these costs?

Please tick the box that you think is the best answer.

☐ Yes

☐ No

☐ I don't know

3. If your answer to question 2 was 'no', what do you think would be a better price range? What are your reasons?

Please write your comments here:

4. What do we need to think about when choosing the price range?

Should we think about things like:

- the skills the staff have?
- when the support is needed?
- how the support is given?

Is there anything else we need to think about? Please write your comments here:

5. Should the price range also cover penalty rates for when people work on weekends or public holidays?

Please write your comments here:

6. What other costs should the price range cover?

Please write your comments here:

7. Do you have anything else you want to tell us about the price range?

Please write your comments here:

Buying supports to Self-Manage

The Pricing Framework says that people will be able to buy supports to help them self-manage.

This might include:

- bookkeeping and accounting
- computer software
- recruitment – help to find and employ a new support worker
- training for you or your support worker
- having a **Microboard** – a small group of people who meet regularly to oversee your support
- specialist coordination – having someone who can help you organise all your supports.

You will be able to ask for quotes to find out how much these things will cost.

The items or services will be paid for:

- on an individual basis
- as they are needed.

8. Do you think these types of supports would be useful? Which ones would be useful for you?

Please write your comments here:

9. What other things in this area would you like to see funded?

Please write your comments here:

10. Do you think getting quotes for these supports is the right way to do things? What are your reasons?

Please write your comments here:

Self-Management pricing

The Pricing Framework says that the funding must be based on the things that you need. The NDIS calls this ‘**reasonable** and **necessary**’ support.

Reasonable means just about right. It is balanced. It’s not more or less than what you could expect. Necessary means what is needed.

The Framework also says that if you get your support from a service provider, you should be treated the same as someone who self-manages.

If you need support for 20 hours a week, you should be given support for 20 hours a week, it doesn’t matter how you choose to manage your supports.

All people should have fair access to the supports they need. If you need extra support or something changes, your plan needs to be reviewed.

11. What do you think about the ideas we have explained here?

Please write your comments here:

12. Are there other things we need to think about in relation to making funding for support fair for everyone?

Please write your comments here:

Services in your area

The Pricing Framework says that funding for service providers will be given according to the area of WA they are in. Each area will have a Service Provider Pricing Framework.

At the moment there are 2 areas:

- Perth Metropolitan
- Lower South West.

We will think about:

- which area you live in
- what the costs are like in your area.

13. Do you think this is the right way to do things? What are the reasons for your answer?

Please write your comments here:

Specialist services

You might need specialist services.

These include:

- behaviour support
- communication
- agency support
- medical or therapy services
- testing and assessments.

You will be able to ask for quotes to find out how much these things will cost.

The items will be paid for:

- on an individual basis
- as they are needed.

14. Do you think this is the right way to do things? What are the reasons for your answer?

Please write your comments here:

Accommodation support

In the Pricing Framework, **accommodation support** is for people who live safely in a place away from their natural family – their parents and brothers or sisters.

It doesn't tell you how support should be given.

It gives examples like:

- living with other people
- sharing a home with other people who are not members of your family.

The price paid for accommodation can include:

- your personal and daily living needs
- things you need transport to for when you live independently, such as
 - food shopping
 - going to the bank
 - going to medical appointments.

There are many ways your accommodation support can be arranged.

They include:

- scheduled hourly supports
- host family
- sharing a home with other people
- living with the person who supports you.

15. What do you think about how the accommodation support pricing is worked out?

Please write your comments here:

Conclusion

- 16. Are there any other costs for self-management you think should be part of the Pricing Framework?**

Please write your comments here:

- 17. Do you have any other comments about the Pricing Framework?**

If you would like to make any other comments, please write them here.