

## Our work together

WaiS is a community of like-minded people working in partnership at all levels with individuals at the centre, to influence and develop innovative individualised, self-directed supports and services.

## Living life your way

WaiS is committed to exploring and supporting people's choice, control and ability to determine and direct their own lives.

## Inspiration

WaiS highlights what is possible and shares examples and stories from people, families and organisations across our global community.

## Our member community

WaiS members stand together to share their ideas, experiences and to grow their expertise to deliver best possible individualised services.

## Become a Member

Membership is welcome from individuals and organisations committed to individualised, self-directed supports and services.

For more information on joining our member community, please contact us.  
[admin@waindividualisedservices.org.au](mailto:admin@waindividualisedservices.org.au)



Like us on Facebook

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[www.waindividualisedservices.org.au](http://www.waindividualisedservices.org.au)

People living their lives.

WaiS is passionate about working alongside people, families and organisations, and strategically across government bodies and the wider community to influence, and promote the delivery of best practice in individualised services.

[www.waindividualisedservices.org.au](http://www.waindividualisedservices.org.au)

## Our Mission

Influencing and developing innovative individualised, self-directed services and supports.

## Our Values

- Individuals at the centre
- Integrity in practice
- Innovation in delivery
- Collegiate in culture

“If you’re going to work with me, you have to listen to me. And you can’t just listen with your ears, or it will go to your head too fast. You have to listen with your whole body. If you listen slow, with your whole self, some of what I say will enter your heart.”

~ Christine Mayer

## Living Life Your Way through self-directed services and supports.

Self-Direction is about people being at the centre of determining what they need and how services should work for them. It is underpinned by fundamental principles and key characteristics:

### Self-Directed Principles

1. You are an expert in your own life and decide what will help you live well
2. You choose the ways that will best support you.
3. You have the right to choose how much responsibility you take with arranging and directing your supports and services.
4. You know what funding and resources you have and have control over how these are used to the extent that you choose to do so.
5. You are central in guiding the service arrangement and in planning and developing your own supports so you can live independently connected with the community.

### Characteristics of Self-Direction

**Independent living** – I have a right to live my life in a way that makes sense to me.

**Entitlement** – I have a right to enough support and a right not to be over supported.

**Self-determination** – I have a right to make decisions about how I live my life and, if needed, I have a right to be supported by people who know me and love me to make those decisions for and with me.

**Transparency** – I have a right to be told clearly and simply how the system of entitlement works and how the rules affect me; including how much money I am entitled to for my support.

**Choice** – I have a right to use my money in any way that helps me to live my life; including the freedom to take risks, make mistakes and learn from them.